



Dear Bob,

Thank you for your insightful and thought-provoking presentations at our Annual Central Bark Convention. You provided us with helpful "tools" to use on a daily basis. We heard many of the franchisees referencing these tools throughout the meeting. Thank you also Bob for taking the time to learn about our business. It showed in your presentation you know what we were all about!

Thanks again, Chus, Jackie, Bren, Lisa