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Mr. Bob Davies
High Performance Training, Inc.
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Dear Bob,

Just a short note of thanks for your presentation of “The Sky is not the Limit-You Are!” at our Professional Leadership Symposium in Montreal this fall. In most organizations, but particularly so in membership associations that depend exclusively on volunteers, goal setting and holding people accountable for what they promise to do is a huge issue and challenge.

Your presentation at the PLS was not only timely but also very helpful to our volunteer Chapters leaders in helping them get the commitment from other volunteers to deliver member value that will help them in their important effort to recruit and retain members.

Again, Bob, thank you for helping make the 2007 Professional Leadership Symposium an outstanding success!

Have a very Merry Christmas and a Happy and Healthy New Year.

Sincerely,

A handwritten signature in black ink that reads "G. Ronald MacDonald".

G. Ronald MacDonald, CLU, ChFC, CAE
Managing Director- Society of FSP